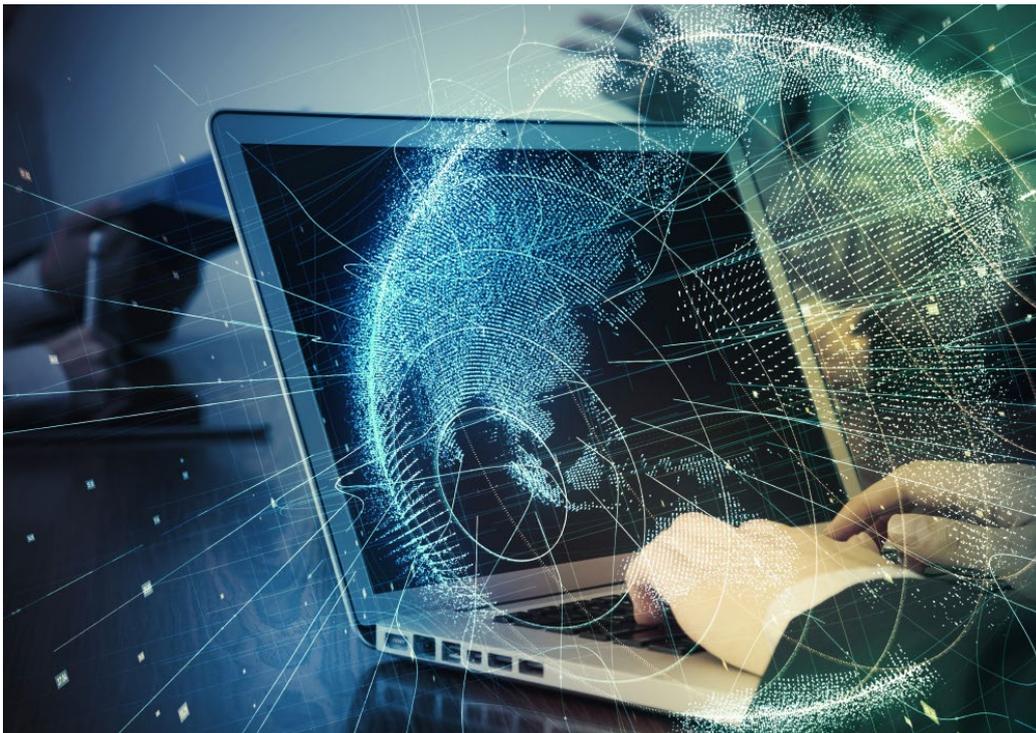


PTC Database User Manual

Date published: 02-06-2020

Version: 2

<https://ptc.panasonic.eu>



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Welcome & General Information

Welcome to the Panasonic Testing Centre webpage.

As a Panasonic Member and registered dealer, it is possible to access the full range of product related compliance documents, such as test reports. Please keep in mind that to have access to these files, registration to the database is **mandatory**.

You can access Energy Related Product documents (ErP) and publicly available EU Declaration of Conformities by clicking on Compliance Documents, without logging in to the system.

Please note, in order to use the database, you are required to accept our "Terms & Conditions".

How to Access Publicly Available Compliance Documents

In order to access **publicly available** compliance documents, you can either type the product model number into the search box by clicking on "**Document search**" from the top menu on any page, or you can click on "**Compliance Documents**" to use the advanced search options that are available there.

The screenshot shows the Panasonic Testing Centre Web Portal. The navigation menu at the top includes 'Home', 'Compliance Documents', 'Product Risk Management', 'About Us', 'Contact Us', and 'Document search'. The 'Compliance Documents' and 'Document search' items are circled in red. The main content area features a 'Welcome' message, the title 'To the Panasonic Testing Centre Web Portal', and a 'Panasonic group member area' with login and sign-up options.

Welcome
To the Panasonic Testing Centre Web Portal

The Panasonic Testing Centre is operating as the European Authorized Representative of Panasonic Corporation for product compliance in Europe, located in Hamburg, Germany.

[FIND OUT MORE](#)

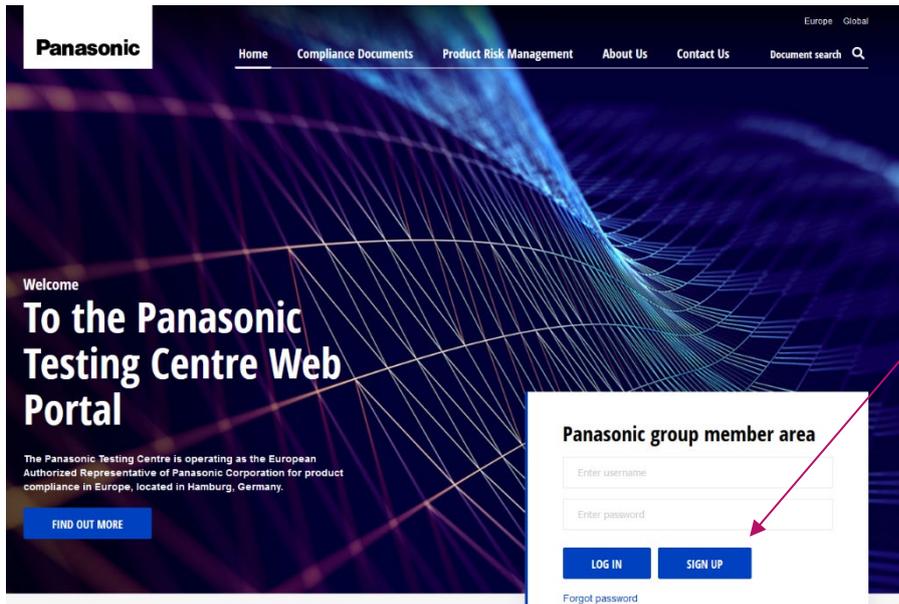
Panasonic group member area

Enter username
Enter password

[LOG IN](#) [SIGN UP](#)

[Forgot password](#)

Sign Up to Access Private Documents



To sign up to the members area of the database, please click „Sign Up“

On the following Registration screen, please fill out all of the necessary information and select the categories that you require access to. Please note that all fields are mandatory. After completing this form, your details will be sent to PTC admins for approval. After approval, you will have access to the requested areas of the compliance database.

Register

Please note that all fields are mandatory.

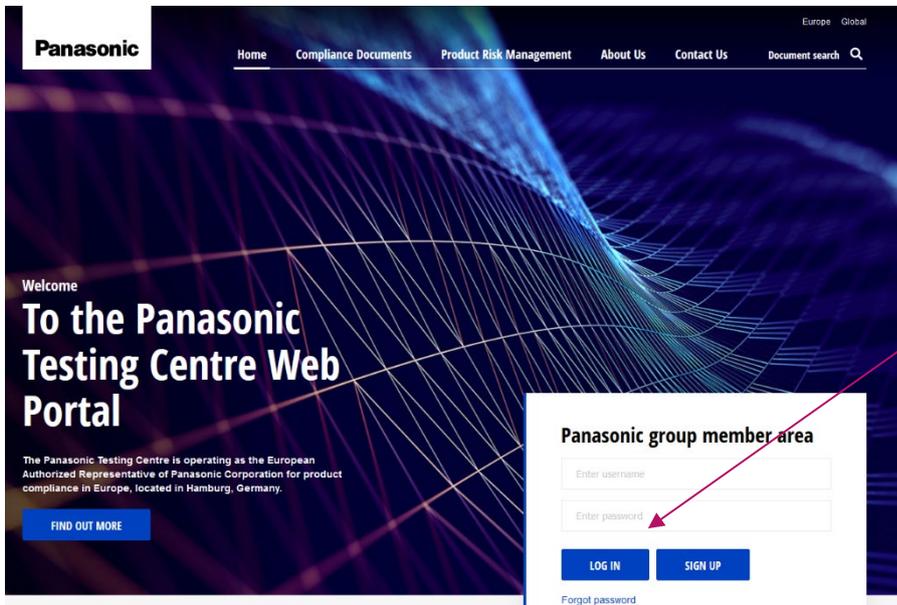
Title	
First Name	
Last Name	
Company	
Telephone	
Email	
Username	
Password	
Confirm Password	

Select the categories that you require access to:

<input type="checkbox"/> Avionics	<input type="checkbox"/> Industrial Devices and Solutions	<input type="checkbox"/> Kitchen Appliances
<input type="checkbox"/> Medical	<input type="checkbox"/> Robot	<input type="checkbox"/> TV
<input type="checkbox"/> Flat Panel Display (FPD)	<input type="checkbox"/> Battery	<input type="checkbox"/> Compressors
<input type="checkbox"/> Computer Products	<input type="checkbox"/> Data Storage	<input type="checkbox"/> Lighting
<input type="checkbox"/> Office Equipment	<input type="checkbox"/> ISO Certificates	<input type="checkbox"/> MSDS
<input type="checkbox"/> Air-Conditioner	<input type="checkbox"/> Digital Imaging	<input type="checkbox"/> Energy Systems
<input type="checkbox"/> Headphones/Earphones	<input type="checkbox"/> Major Appliances	<input type="checkbox"/> Telephones & Communication Systems
<input type="checkbox"/> Wiring Devices	<input type="checkbox"/> CCVE	<input type="checkbox"/> Industrial & Medical Vision (IMV)
<input type="checkbox"/> Automotive	<input type="checkbox"/> Home AV	<input type="checkbox"/> Personal + Beauty Care Products
<input type="checkbox"/> Semiconductor	<input type="checkbox"/> Power Tools	<input type="checkbox"/> Camera Accessories

Logging in to the System

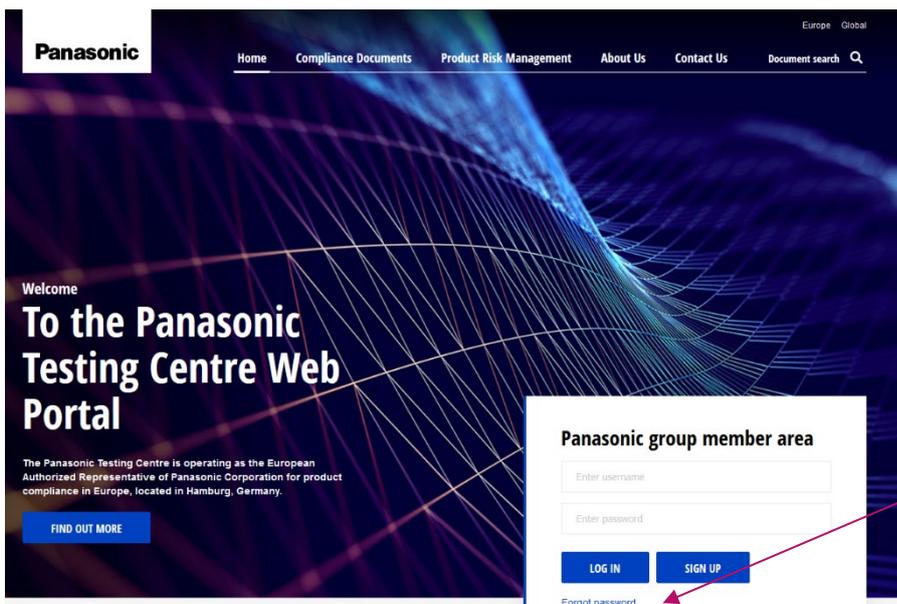
You can find the log in area on the home page. If you have registered for access to the members area of the compliance database, you will be able to log in here. Please type your username and password into the log in area. After logging in, you will be able to see your name!



Please enter username and password to log in.

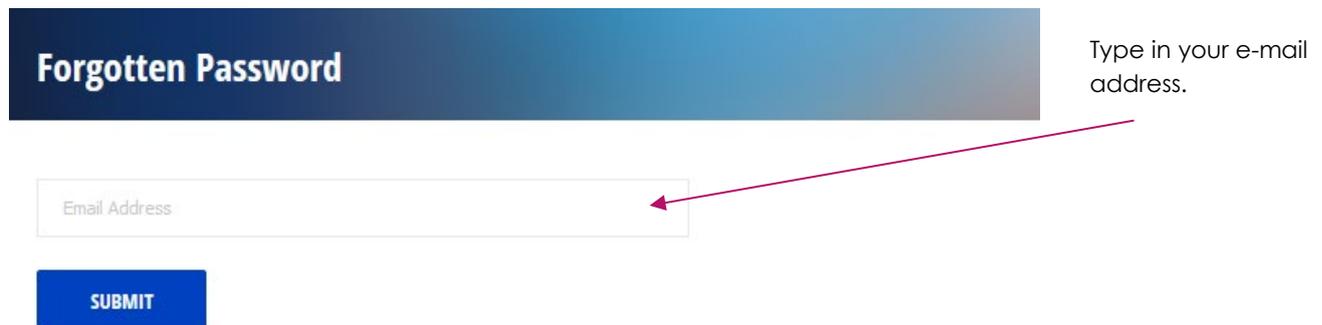
Forgot Password

If you forget your password, please click on **“Forgot Password”** in the log in area.



Please click **„Forgot password“** to recreate your password

You will be asked to type in your email address, after which you will receive an email with instructions to reset your password.



Forgotten Password

Type in your e-mail address.

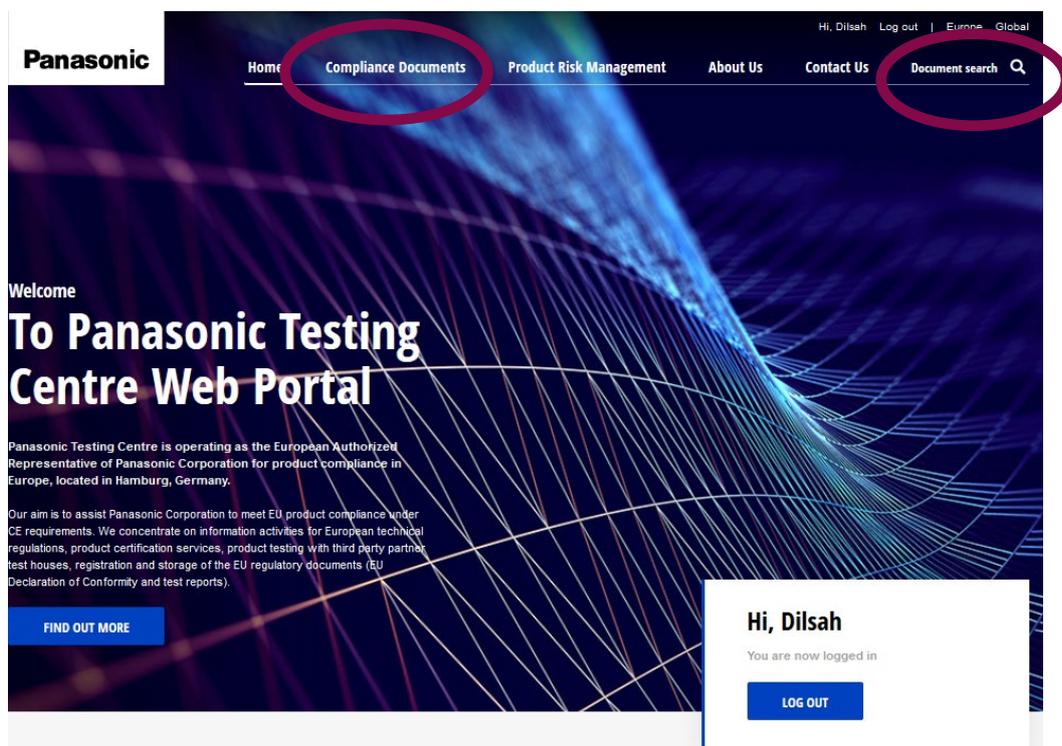
Email Address

SUBMIT

If you do not receive an e-mail, please check your “Spam”/”Junk” e-mail box.

How to Use the Compliance Documents Database

In order to access compliance documents, you can either type the product/model name into the search box by clicking on “**Document search**” at the top of any page, or you can click on “**Compliance Documents**” on the top menu.



If you type the product into “Document search” you will be taken directly to all the relevant files related to the product. If you are looking for any specific information such as document type, you can then filter your search results.

Performing a Search

To perform a search for a document, please click on "Document search" and type in the product/model number that you are looking for.

Click „Document search“ to type in the product /model number

File name	Document type	Size	Date
019715_JT-H300HT-E2_JT-H300HT-E2_D12-SSD-C 032-4,RoHS-Doc.pdf	Declaration of Conformity	780kb	5 Mar, 2019
021372_TX-L47FT60B_VDBG-D13470-00,RoHS-D oc.pdf	Declaration of Conformity	161kb	21 Feb, 2019
021360_TX-L47WT60E_VDBG-D13442-00,RoHS-D oc.pdf	Declaration of Conformity	164kb	21 Feb, 2019

As you type, the search will offer you some suggested products. If your product is suggested, you can click on it and the search results will show the files related to that product. If your product is not in the suggestions, you can also continue to type the whole product/model name and then press enter or click on the search symbol at the right end of the search box.

The search may return a lot of results, however the results will appear in order of relevance from most relevant to your search term, to least relevant.

File name	Document type	Size	Date
CU-2RE15PBE_CS-Variou s_MRD-T12025-01_Er P-Free-Web-Prod-Info.pdf	ErP Free Web Product Information	43kb	19 Mar, 2019
CU-2RE15PBE			
CU-2RE15PBE_CS-Variou s_MRD-T12025-01_Er P-Fiche.pdf	ErP Fiche	297kb	19 Mar, 2019
CU-2RE15PBE_CS-MRE7PKE_CS-MRE7PKE_M RD-T12025-01_ErP-Free-Web-Prod-Info.pdf	ErP Free Web Product Information	120kb	19 Mar, 2019

Filtering Search Results

If you want to search for a specific document related to your product, you can filter the results by selecting a document type from the search options on the left.

File name	Document type	Size	Date
CU-2RE15PBE_CS-Various_MRD-T12025-01_ErP-Free-Web-Prod-Info.pdf	ErP Free Web Product Information	43kb	19 Mar, 2019
CU-2E15PBE_CS-Various_MRD-T12021-01_ErP-fiche.pdf	ErP Fiche	297kb	19 Mar, 2019
CU-2E15PBE_CS-E7PKEW+CS-E9PKEW,Energy-Label.pdf	ErP Label	388kb	21 Feb, 2019
CU-2E15PBE_CS-E7PKEW_CS-ME9PB4EA_MR-D-T12021-01_ErP-Free-Web-Prod-Info.pdf	ErP Free Web Product Information	44kb	19 Mar, 2019
CU-2RE15PBE_CS-Various_MRD-T12025-01_ErP-Fiche.pdf	ErP Fiche	297kb	19 Mar, 2019
CU-2E15PBE, CU-2E18PBE, CU-2RE15PBE, CU-2RE18PBE, Turkey, Product-Fiche.pdf	ErP Fiche	128kb	22 Feb, 2019
CU-2E15PBE_CS-E7PKEW+CS-E9PKEW, Product-Fiche.pdf	ErP Fiche	80kb	21 Feb, 2019

You can also search for a document by selecting a Product category/subcategory and then the product, as opposed to typing anything into the search bar. However, in some categories there is an excessive number of products, therefore we **recommend** that you find your document by searching for the target product in the search bar.

Sorting Search Results

You can sort your search results alphabetically by file name or document type, as well as by file size and date. Click once on the heading which you want to sort by, to order the results in ascending order (ie. 0 → 9, A → Z). A small downwards facing arrow will appear next to the heading. Click on the heading a second time to sort in descending order (ie. 9 → 0, Z → A).

The screenshot shows the Panasonic PTC Database search interface. On the left, there are search options including 'Select product category' and 'Select document type', with 'CLEAR SELECTION' and 'APPLY FILTERS' buttons. The main area displays search results for '5240' documents. The results table has the following columns: File name, Document type, Size, and Date. A red arrow points to the 'Date' column heading.

File name	Document type	Size	Date
019056, TX-L55WT50B, D12-DN BG-C147-1-1, DoC .pdf	Declaration of Conformity	163kb	21 Feb, 2019
019057, TX-L55WT50E, D12-DN BG-C147-2-1, DoC .pdf	Declaration of Conformity	161kb	21 Feb, 2019
019058, TX-L55WT50Y, D12-DN BG-C147-3-1, DoC .pdf	Declaration of Conformity	163kb	21 Feb, 2019

You can sort by these headings by clicking on them

Starting a New Search

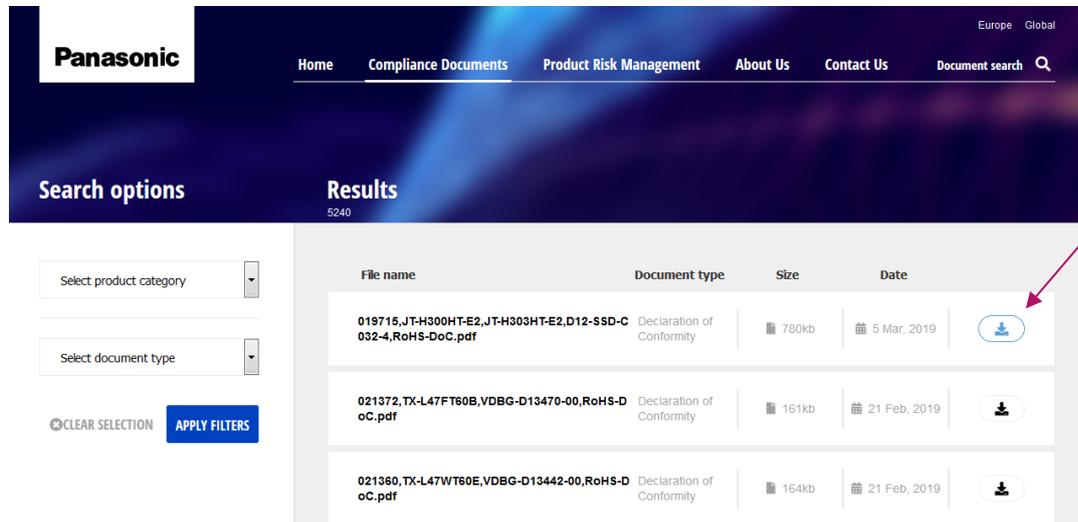
If you want to perform a new search, you first need to remove any previous filters that you had selected. You can do this by clicking on “Clear Selection” under the search options.

Clear filters by clicking “Clear Selection”

The screenshot shows the search options section of the Panasonic PTC Database. The search bar contains 'CU-2RE15PBE'. Below it are two dropdown menus: 'Select product category' and 'ErP Fiche'. At the bottom of the search options are 'CLEAR SELECTION' and 'APPLY FILTERS' buttons. A red arrow points to the 'CLEAR SELECTION' button.

Downloading a Document

Once you have found the document that you require, you can download it by clicking on the download symbol on the right side of the file information.



The screenshot shows the Panasonic PTC Database search results page. The page has a dark blue header with the Panasonic logo and navigation links: Home, Compliance Documents, Product Risk Management, About Us, Contact Us, and Document search. Below the header, there are search options and a results table. The table has columns for File name, Document type, Size, and Date. The first row of the table is highlighted, and a red arrow points to the download icon in the rightmost column of that row.

File name	Document type	Size	Date
019715, JT-H300HT-E2, JT-H303HT-E2, D12-SSD-C 032-4, RoHS-DoC.pdf	Declaration of Conformity	780kb	5 Mar, 2019
021372, TX-L47FT60B, VDBG-D13470-00, RoHS-D oC.pdf	Declaration of Conformity	161kb	21 Feb, 2019
021360, TX-L47WT60E, VDBG-D13442-00, RoHS-D oC.pdf	Declaration of Conformity	164kb	21 Feb, 2019

Click on the download symbol to download a file

Please note that there is a small selection of files for which you may have to select save instead of just open, on your browser download options in order to view the file contents.

Useful Tips

-  In the PTC database we only use **CE model numbers, that is, the model number shown on the product name plate**. Models/products in our database do not include the country codes or colours etc. on the end of the model name. The search will still provide you with suggestions of the most relevant products to your search, even if you do include the country codes.
-  If you cannot see any files when you go to the database, try **refreshing your browser**.
-  Some internet browsers do not work quite as well as others for our database. **Firefox** tends to work the best.

In case you have any difficulties with using the database, please do not hesitate to contact us.

Yours,

PTC Team